

# ROLLER SPEED SKATING



Feel the future

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The information provided in this publication is accurate at the time of production. World Skate (WSK) approved the regulations and conditions of the Roller Speed Skating competition at the Youth Oympic Games Buenos Aires 2018 on 11 April 2018. The IOC approved this version on 13 April 2018.



# 1. ACRONYMS

AEP	Jorge Newbery Airport - Aeroparque	
BAYOGOC	Buenos Aires Youth Olympic Games Organising Committee	
CAP	Confederación Argentina de Patin	
CASI	Club Atlético San Isidro	
CdM	Chef de Mission	
CCS	Common Shuttle Service	
DCS	Doping Control Station	
DRP	Delegation Registration Process	
DSSA	Different Sport Spectating Athletes	
EIC	Event Information Centre	
EZE	Ministro Pistarini International Airport - Ezeiza	
FA	Functional Area	
GCBA	Buenos Aires City´s Government	
IF	International Federation	
IOC	International Olympic Committee	
LOG	Logistics	
NOC	National Olympic Committee	
NPFF	NOC's Participants' Families and Friends	
ΟΤΑ	Official Travel Agency	
OBS	Olympic Broadcasting Services	
PGF	Parental/Legal Guardian Acknowledgement of Consent for Minors Form	
PPS	Pre-Planned Service	
PT	Public Transport	

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SID	Sport Information Desk		
SSSA	Sport Spectating Athletes		
твс	To be confirmed		
TBD	To be defined		
TUE	Therapeutic Use Exemptions		
WADA	World Anti Doping Agency		
WSK	World Skate		
ҮСМ	Young Change Makers		
YOAC	Youth Olympic Accreditation Card		
YOC	Youth Olympic Centre		
YOG	Youth Olympic Games		
YOV	Youth Olympic Village		

# 2. ABOUT THE EXPLANATORY GUIDES

Published in May 2018, the Explanatory Guides offer a detailed introduction to each sport at the Youth Olympic Games Buenos Aires 2018, providing information on a number of key topics that may be of interest and importance to teams as they continue their planning and preparations. This guide is divided into several sections:

- A general introduction to Buenos Aires 2018 and the city;
- Key contacts;
- Sport-specific information on subjects such as key dates, competition format, rules & procedures, competition schedule by event and competition and training venues
- General information dealing with accommodation, accreditation, ceremonies, doping control, food & beverage, media services, medical services, sport information (SID and EIC), sustainability, transport, youth olympic pass and more useful information.

All information contained in this Explanatory Guide was correct at the time of publication in May 2018. However, please note that these details may change between now and the Games. NOCs are advised to check the YOGnet for important updates.

True to the spirit of Olympism and the YOG, Buenos Aires 2018 invites you to join the young athletes of the world during 12 days of competition, learning and sharing.

We wish you a pleasant stay in Buenos Aires, Argentina!

## 3. WELCOME

As a commitment to sustainability, this guide is being presented in an electronic format only.

Welcome to the Roller Speed Skating Explanatory Guide for the Youth Olympic Games Buenos Aires 2018.

On behalf of Buenos Aires 2018, I am pleased to present this document, which has been produced in close collaboration with World Skate (WSK).

Buenos Aires will welcome 3,998 athletes from all over the world to participate the 3<sup>rd</sup> Summer Youth Olympic Games from 6 to 18 October 2018. Young athletes aged 15 to 18 will take part in a combination of high-performance sports competitions and cultural, educational and recreational activities, celebrating the Olympic values of Friendship, Excellence and Respect.

The Buenos Aires 2018 Youth Olympic Games Organising Committee (BAYOGOC) is proud to comprise 32 sports, 4 of which have been recently included: Roller Sports, DanceSport, Karate and Sport Climbing. Also, for the first time in the Olympic Movement there will be gender equality among participating athletes.

Competition and training venues, including new and renovated installations, will offer athletes the best conditions to excel in a fair and safe field of play.

In addition, accommodations and facilities at the Youth Olympic Village will provide an engaging environment and offer the best services to meet the needs of athletes and team officials during their stay in Buenos Aires.

Transport services will connect the four Parks and Stand Alone Venues throughout Buenos Aires to provide easy access across the city during the YOG.

We hope this guide will provide all the necessary information in preparation for your participation at the YOG in October 2018.

We look forward to welcoming you to Buenos Aires, "the city of many passions", for what is sure to be a memorable experience.

Mr. Mario Moccia Chief of Sport & Venues Buenos Aires 2018 Youth Olympic Games Organising Committee



# 4. INTRODUCTION

## 4.1 Buenos Aires 2018 Celebrates!

In the context of the 3<sup>rd</sup> Summer Youth Olympic Games, **Buenos Aires 2018 Celebrates!** is going to be a new experience from where the City will be immersed in an atmosphere of celebration. Recreational, educational, cultural and sports activities will spread a spirit of joy, innovation and sustainability to every corner of Buenos Aires during the period of the Games.

Through this unique event, not only the athletes but also officials, family members, local and worldwide communities, will be able to FEEL the proposal of **Buenos Aires 2018 Celebrates!**. Under this concept everyone will experience an atmosphere of enjoyment throughout the City, its landmarks, neighbourhoods and culture.

The Youth Olympic Village and the different venues will be immersed in four themeParks and four Stand Alone Venues, each of them with its own visual concept and identity: Urban Park, Green Park, Tecnópolis Park, Youth Olympic Park, Paseo de la Costa Vicente López, Club Náutico San Isidro, Hurlingham Golf Club and Club Atlético San Isidro (CASI) La Boya. These Parks and Stand Alone Venues will merge and personify the spirit of the Youth Olympic Games (Compete, Learn and Share) and **Buenos Aires 2018 Celebrates!**. The constant variety of activities that will be offered by each Park integrated with the sports competitions will be destined to different participants and will also develop a multiplying effect that will spread the spirit of the **Buenos Aires 2018 Celebrates!**.

Those who visit tourist points, use public transport and tour around the neighbourhoods of Buenos Aires will capture from the very beginning the experience of **Buenos Aires 2018 Celebrates!** and will be invited to live the Olympic Spirit which will be reflected in the colourful environment and the celebration. Through interactive activities, sports initiation workshops, art exhibitions, dance, music, technology and sustainability, **Buenos Aires 2018 Celebrates!** will be felt throughout the City, Argentina and around the world.

## 4.2 PARK CONCEPT: The YOG in brief

Our goal is for all the participants to live the experience of Buenos Aires 2018.

The Youth Olympic Village and the different venues will be immersed in four Parks. These Parks will merge and personify the spirit of the Youth Olympic Games (Compete, Learn and Share). With the Parks Concept, Buenos Aires 2018 aim is to use open, temporary venues and organize competitions in urban locations where people naturally gather.



## URBAN PARK

#### The Seven Arts

With offers from the seven arts, there will be diversity in the activities and showcasing: they will be related to our city's culture as well as with that of other provinces and countries.



Healthy Lifestyle & Sustainability

**GREEN PARK** 

Oriented towards taking care of our bodies and of the environment: yoga and fitness workshops, organic food and advice on self-care and sustainability will be the main attractions of this park.

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## YOUTH OLYMPIC PARK



#### Youth Olympic Centre - Cultural Exchange

Located in the south of the city, this park is the epicenter for cultural Exchange among athletes and the local community. It is also an area included in a strategic plan of sport, cultural and urban development. That's why the motto is "Cultural Exchange". YOC will be the meeting point for sports, science, arts and culture from all

over the world. The entire park seeks to promote the confluence of singularity and diversity, and the possibility of sharing the traditions of our country with other communities.

# (iii)

TECNOPOLIS PARK

#### Technology

Technology will be found in every corner of this Park: games, sports technology, electronic music, DJs and VJs. There will be entertainment and communication with the most advanced technologies.



# 4.3 Sports taking place

GREEN PARK	TECNOPOLIS PARK	URBAN PARK	YOUTH OLYM	IPIC CENTRE
Beach Volleyball	Archery	3x3 Basketball	Athletics	Boxing
Cycling (Combined Team Event)	Badminton	Cycling (BMX Freestyle)	Diving	Fencing
Equestrian	Beach Handball	Canoe	Gymnastics	Hockey5s
Tennis	Futsal	DanceSport	Judo	Karate
Triathlon	Shooting	Rowing	Modern Pentathlon	Swimming
Futsal	Table Tennis	Sport Climbing	Taekwondo	Weightlifting
			Wrestling	

STAND ALONE VENUES				
HURLINGHAM CLUB	PASEO DE LA COSTA VICENTE LOPEZ	CLUB NAUTICO SAN ISIDRO	CASI (La Boya)	
Calf	Cycling (BMX Racing)	Calling		
Golf	Roller Speed Skating	Sailing	Rubgy Sevens	

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## 4.4 About Buenos Aires

#### Nice to know before arrival Who we are: The city of many passions

We are "porteños," the people of the port. We have immigrant blood, we are passionate, we give big embraces and we always greet with a kiss. Our tables are always crowded with friends, uncles and aunts, cousins, children, brothers and sisters, and we talk – perhaps sometimes argue – for hours. We express our emotions with enviable ease.

We are made of contrasts: between popular culture and sophisticated culture, between the traditional and the modern, between old religions and modern idols, and our city is full of life and intensity, enriched with stories that are shared and entwined.

Here, we bump into each other in the street then sit for hours over a coffee. Here, we look each other in the eye. Here, the night is a new day, and the city lights up with its hundreds of theatres and thousands of restaurants and bars.

We don't speak Spanish; we speak porteño, our own unique dialect that is part of the city's identity. Here, the taxi drivers are poets and philosophers. Here, a football match is a spectacle everyone must experience at least once.

Here, we'll introduce you to tango, dulce de leche and asado. And we want to meet you and get to know you. Because here we don't receive tourists; we make friends.

You may find us a little noisy, but above all, you'll find us to be authentic. And here in Buenos Aires, you can be sure about one thing: you'll feel part of the city. And when you depart, you'll leave your mark and take something of us with you.

## 4.5 Climate

Buenos Aires 2018 will occur during Argentinian spring, which is one of our rainiest seasons. Either way, rains tend to be light and don't get in the way of activities but you may need to bring a raincoat or umbrella. October in Buenos Aires has mild, humid weather; temperatures range between  $13^{\circ} - 21^{\circ}$  C ( $56^{\circ} - 70^{\circ}$  F).

	GREATER AUTONOMOUS CITY OF BUENOS AIRES BUENOS AIRES		
POPULATION	12.806.866	2.890.151	
AREA	307.571 KM <sup>2</sup>	203 KM <sup>2</sup>	
OFFICIAL LANGUAGE	SPANISH		
COORDINATES	34°35'39' S 58°22'55" O	36°09'26''S 60°34'11'' O	
ALTITUDE	25m		
CURRENCY	ARGENTINE PESO (ARS)		
LOCAL TIME	GMT-3		
GOVERNMENT	www.gba.gob.ar http://www.buenosaires.gob.ar/		



# 5. ROLLER SPEED SKATING OVERVIEW

# 5.1 Roller Speed Skating at the YouthOlympic Games

Roller Speed is a completely a new event on the Olympic Programme at Buenos Aires 2018 and fits with local youth appeal and culture.

Roller speed was part of the Nanjing 2014 Sports Lab, a concept that inspired the Buenos Aires 2018 with the mission on bring sport, culture and education to young people

## 5.2 Key Dates

DATE	ACTIVITY
24 MAY 2018	ACCREDITATION FINAL DEADLINE
2 OCTOBER 2018	YOV OFFICIAL OPENING
2 OCTOBER 2018	ROLLER SPEED SKATING TRAINING STARTS
6 OCTOBER 2018	YOG OPENING CEREMONY
7 OCTOBER 2018	YOG OFFICIAL COMPETITION STARTS
7 OCTOBER 2018	ROLLER SPEED SKATING OFFICIAL COMPETITION STARTS
8 OCTOBER 2018	ROLLER SPEED SKATING OFFICIAL COMPETITION ENDS
18 OCTOBER 2018	YOG CLOSING CEREMONY
ТВС	ROLLER SPEED SKATING TECHNICAL MEETING
ТВС	ROLLER SPEED SKATING FOCUS DAY

## 5.3 Key Contacts

#### WORLD SKATE (WSK)

**Headquarter** Av. De Rhodanie, 54 Lausanne Switzarland

http://worldskate.org/

President: Mr. Sabatino Aracu Sport Director: Mr. Francesco Zangarini YOG Contact Person: Ms. Caterina Noto Event Delegate: Mr. Francesco Zangarini

## CONFEDERACIÓN ARGENTINA DE PATÍN (CAP)

Headquarter 807, Córdoba Ave. (2° floor) Autonomous City of Buenos Aires Buenos Aires, Argentina

http://www.capatin.org

President: Mr. Daniel Ventura NF Contact Person: Ms. Mailen Manrique

#### BUENOS AIRES YOUTH OLYMPIC GAMES ORGANISING COMMITTEE (BAYOGOC)

Event Manager: Ms. María Eva Richardson Sport Coordinator: TBC Park Manager: Bruno Pradines

## 6. THE ROLLER SPEED SKATING COMPETITION

The Roller Speed Skating competition at the Buenos Aires 2018 Youth Olympic Games will be held at Paseo de la Costa Vicente López from 7 October to 8 October 2018.

A detailed competition schedule by event is published in the <u>YOGnet's Library</u>.

## **6.1 Competition Format**

(This information was taken from YORIS: Release 3 Version 1.1 - 12 March 2018)

• The Roller Speed Skating competition at the Summer Youth Olympic Games Buenos Aires 2018 will comprise two events, Men's Combined and Women's Combined, with twelve skaters in each event. The event consists of three distances (phases); 500m Sprint, 1000m Sprint and 5000m Elimination. All skaters compete in all distances. Races will be timed automatically, with an accuracy of one thousandth of a second.

· Skaters compete in heats (sprint) or start together (elimination). The starting order for each distance is established by World Skate.

• 500m Sprint: There will be three Rounds; Quarterfinals (four heats with three skaters), Semifinals (two heats with four skaters) and Final (four skaters). The first two skaters from each heat progress to the next round.

• 1000m Sprint: There will be two Rounds; Semifinals (two heats with six skaters) and Final (six skaters). The first place from each heat and the four best times qualify for the Final.

• 5000m Elimination: All 12 skaters start the race. At each of seven single elimination points (15, 13, 11, 9, 7, 5 and 3 laps to go) the last skater is eliminated. The remaining five skaters then compete in the final sprint.

• The event results are based on points. The winner of each distance is awarded 12 points, second place 11 points, third place 10 points and the remaining places 4-12 are awarded from 9 points down to 1 point. Points in the 500m Sprint and 1000m Sprint distances are assigned based on times in the last completed round.

• The final ranking of skaters is based on the total number of points earned in the three phases (higher points=higher rank).

## **6.2 Rules & Procedures**

(This information was taken from YORIS: Release 3 Version 1.1 - 12 March 2018)

The track is 200 metres long.

Races will be timed automatically, with an accuracy of one thousandth of a second. Skaters compete in heats (sprint) or start together (elimination). The starting order for each distance is established by World Skate.

500m Sprint: There will be three Rounds; Quarterfinals (four heats with three skaters), Semifinals (two heats with four skaters) and Final (four skaters). The first two skaters from each heat progress to the next round.

1000m Sprint: There will be two Rounds; Semifinals (two heats with six skaters) and Final (six skaters). The first place from each heat and the four best times qualify for the Final.

5000m Elimination: All 12 skaters start, thereafter seven single eliminations every two laps (15, 13, 11, 9, 7, 5, 3 laps to go). The remaining five skaters to complete the final sprint.

The event results are based on points. The winner of each distance is awarded 12 points, second place 11 points, third place 10 points, and the remaining places 4-12 are awarded from 9 points down to 1 point. In the 500m and 1000m Sprint points athletes are ranked by finishing position in the final, and then by times achieved in the last round completed (Semifinal or Quarterfinal). In the 5000m Elimination athletes are ranked by finishing position, and then by number of laps completed before elimination.

The final ranking of skaters is based on the total number of points earned in the three phases (higher points=higher rank).

#### Tie Break Rules Distance:

• If two or more competitors are tied to the thousandth of a second, they will receive the same rank. If the tie is for a qualification place, all tied competitors will qualify for the next round. If the tie is for the final ranking within one of the three distances, all tied competitors will receive the number of points normally associated with the tied place (e.g. if two competitors are tied for 1st place in a distance, both will receive 12 points. The third placed competitor will receive 10 points as normal).

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**April 2018** 

Event (only applicable after the 5000m Elimination):

• If two or more competitors are tied to the same number of points, the better place obtained in the 5000m Elimination will break the tie. If the competitors remain tied, they will share the same classification.

#### Penalties/Disqualification Rules

A breach of World Skate competition rules is part of the normal competition and will either cause a reduced in rank ("RR") or disqualification ("DSQ"). If such a decision is taken, the concerned athlete may or may not be considered for placing in a phase or event.

#### Protests

a) The STC is the body of first instance for claims concerning the application of general STC regulations. Such claims must be different from Jury decisions about sanctions. Those Jury sanctions are final.

1. STC evaluates if the claim proceeds and if it does STC will give an official answer.

b) Claims regarding the admittance of a skater to a competition may be submitted:

1. by a Federation delegate who believes that one of his skaters has not been admitted though he was eligible;

2. by all Federations delegates believing to have been damaged because of the admittance to the competition of a skater belonging to another Federation, who does not have the right to participate.

c) Claims have to be signed by the official delegate and submitted in writing to the Chief Referee thirty minutes prior to the beginning of the race. When a referee believes he has adequate information to admit a skater to a competition, and that such an admittance is the subject of a dispute, he can admit said skater with due reservation, leaving the final decision to STC that will take care of any necessary.

d) This decision must be made known to the official delegates of the participating countries.



The Roller Speed Skating competition will be held in accordance with the editions of the following documents that are in force at the time of the Games.

WSK RULES http://www.rollersports.org/

#### THE OLYMPIC CHARTER

https://stillmed.olympic.org/media/Document%20Library/OlympicOrg/General/EN-Olympic-Charter.pdf#\_ga=2.265610699.510923934.1523455632-1413029309.1505810286\_

In accordance with Rule 46 of the IOC Olympic Charter, the WSK will be responsible for the technical control and direction of Roller Speed Skating at the Buenos Aires 2018 Youth Olympic Games.

6.3 TECHNICAL MEETING DATE: 5 OCTOBER 2018 TIME: TBC LOCATION: PASEO DE LA COSTA VICENTE LOPEZ

## 6.4 COMPETITION SCHEDULE BY EVENT

As it was mentioned above refer to the <u>YOCnet's</u> <u>Library</u>

All the information related competition schedule will be available at ROLLER SPEED SKATINGS' SID and EIC. More details on page 36.

#### 6.5 FOCUS DAY

The IF Focus Day Buenos Aires 2018 is part of the IOC Athletes Education Programme in coordination with Buenos Aires Youth Olympic Games Organising Committee, being BAYOGOC, and is a great opportunity for all athletes to experience different activities outside the competition and trainingschedule, within the Gamesspirit framework. The IFFocus Day programme aims to invite young people to develop skills for their sports careers and lives, and to inspire them with the Olympic values of effort, excellence, friendship and respect in each of the cultural and educational proposals. For more information, please e-mail: focusday@buenosaires2018.com

Date: 9 OCTOBER 2018

Time: TBC

Location: TBC

## 6.7 Competition and Training Venues

PASEO DE LA COSTA VICENTE LOPEZ Raúl Ricardo Alfonsín St, Vicente López, Buenos Aires Argentina

#### **Competition Venue**

The Roller Speed Skating events will be held at the Paseo de la Costa Vicente López. The venue will be an open venue.

The competition area and all equipment will be presented in accordance with WSK Rules and Regulations.

Facilities in the Parque Sarmiento venue will be communicated at a later stage.

#### Training Venue

Training for the Roller Speed Skating competition will be held at the Paseo de la Costa Vicente López from the 2 - 17 October 2018.

In order to support the vision and mission of the Youth Olympic Games, and to give all participating athletes a unique experience during their stay, BAYOGOC offers the following training programme:

A. Open training: Open training is not limited to any specific NOC. It is open to all athletes of Roller Speed Skating during specific time frames at specific venues.



All training equipment will be approved by WSK, in accordance with the WSK Rules, the Rule 50 and the Bye-law to Rule 50 of the IOC Olympic Charter.

#### Facilities at the training venue will include:

Transport from YOV to Roller Spped Skating competition and training venues: refer to Pre-Planned Transport Service (PPS). More details on page 38.

## 6.8 Equipment & Clothing

Equipment used or clothing worn by athletes and other participants at the Youth Olympic Games Roller Speed Skating Competition must comply with the FIRS Rules and recommendations and with the Bye-Law to Rule 50 of the Olympic Charter.

#### THE WORLD SKATE FEDERATION RULES

http://www.rollersports.org/discipline/speed/regulations

#### THE OLYMPIC CHARTER

https://stillmed.olympic.org/media/Document%20Library/OlympicOrg/General/EN-Olympic-Charter.pdf#\_ ga=2.265610699.510923934.1523455632-1413029309.1505810286 Rule 50: Advertising, demonstrations, propaganda and Bye-law to Rule 50.

IOC GUIDELINES REGARDING AUTHORISED IDENTIFICATIONS FOR THE 3rd YOUTH OLYMPIC GAMES BUENOS AIRES 2018 For further information refer to <u>NOCnet</u>.



#### SPORTS EQUIPMENT PROVIDED BY BAYOGOC

The list of Sports Equipment provided by BAYOGOC is detailed in the <u>YOGnet's Library</u>

## SPORTS EQUIPMENT POLICY

NOCs are strongly discouraged from bringing with them sport equipment that is already provided by BAYOGOC, as storage space in the YOV is limited.

## HANDLING OF SPORTS EQUIPMENT

#### Arrivals

All sports equipment will be loaded onto the buses and trucks at the delivery points in each Official Port of Entry for its transfer to the YOV. Prior to going into the Welcome Centre to validate the accreditations, athletes must relinquish the equipment that cannot access the YOV and therefore needs to be sent to the corresponding venue for storage, according to the table below.

BAYOGOC will provide the transfer of sport equipment if the NOC has submitted the list of sports equipment brought as accompanying luggage to the OTA.

#### Departures

Athletes are responsible for the packing, tagging and dropping off the sports equipment at the designated points and times, so that items may be processed and delivered to the Ports of Exit in due time.

More specific information will be communicated at a later stage.

## STORAGE OF PERSONAL SPORT EQUIPMENT

For further information refer to Chefs de Mission Dossier in the YOGnet.

# 7. GENERAL INFORMATION

## 7.1 Accommodation

#### Youth Olympic Village (YOV) Introduction and Overview

The Youth Olympic Village (YOV) is a comfortable environment which will accommodate Athletes, Team Officials, Chefs de Mission and Young Change-Makers during the Summer Youth Olympic Games Buenos Aires 2018. It is located in the south of the city of Buenos Aires, 23km away from Ministro Pistarini International Airport (EZE) (also known as Ezeiza Airport).

The YOV is part of the Government of the City of Buenos Aires' urban development programme. Each of the 30 buildings have unique specifications and layouts due to the influence of 8 different project developers. These buildings are 7 - 10 storeys high, and are grouped into 6 residential blocks that will be housing approximately 7000 Buenos Aires 2018 participants.

In line with Buenos Aires 2018's sustainability approach, some of the buildings have 'green' rooftops, which will help to regulate the buildings' temperatures, improve their air quality, and protect the roofs from weather erosion over time.

At the YOV, athletes will not only rest and relax to get their best performance during competitions, but also enjoy and learn with the Culture & Education Programme to promote a cultural exchange of experiences and integration with others.

TIMELINE			
YOV Soft Opening	30 September 2018		
YOV Official Opening	2 October 2018		
YOV Closing	20 October 2018		

#### Access and Zones

The Youth Olympic Village has 3 distinct zones within walking distance of each other.

All accredited clients must pass a walk-through metal detector, and their belongings through a scanner upon arrival through external access points. Appropriate accreditation entitlements will be checked to access all zones of the YOV.

Please refer the zone below:



#### YOV Square (YS)

The YOV Square consists of the following areas:

•Welcome Centre: main access into the YOV. It is also the accreditation validation and security scanning point upon first arrival. The Welcome Centre also includes the Guest Pass Centre. A Tourist Information Desk, will be available from 7 – 18 October from 10:00 to 20:00.

Village Square: located at the heart of the YOV, holds:

·Athletes' Education Activities

·Banking services

Coffee Store

·Cultural & Recreational Activities

•General Store

•Merchandising Store

•The Hall

•Dining Hall: located within the YOV at walking distance from the Residential Zone, offering the main dining services available for 'knife-and-fork' accreditation (and meal voucher) holders, providing breakfast, lunch, dinner and 24-hour snacks.

YOV Guest Pass holders may access the Village Square without being escorted by another accredited person.

#### **Residential Zone (RZ)**

The Residential Zone is the most private zone in YOV, offering accommodation and services for Athletes, Team Officials, Chefs de Mission and Young Change-Makers during their stay in Buenos Aires 2018.

The following services and offices are located on the ground level of the buildings in this zone:

Doping Control
Event Information Centre
Fitness Centre
Laundry
Medical Clinic
Multi-Faith Centre
NOC Services Centre
NOC Storage Spaces
Resident Centres

These spaces will be part of the urban development legacy of the south of Buenos Aires. After the Games, they will become local services such as groceries stores and pharmacies, among others, for future residents.

Access to this zone is only permitted for YOAC holders with the 'R' symbol. YOV Guest Pass holders must be escorted at all times by an 'R' accredited person when accessing the Residential Zone.

#### **Operational Services Zone (OZ)**

The Operational Services zone is restricted to BAYOGOC workforce. Access is exclusively for service providers and contractors.

#### Soft-Opening and Opening Access

NOCs may validate accreditations for up to 2 delegates (Chef de Mission and Team Official) during the YOV soft opening period, in order to access and stay at the YOV to begin the arrangements prior to their delegation's arrival.

In case a Chef de Mission is unable to come during this period, their responsibilities must be delegated to another representative coming to the YOV during this time via email to their NOC Relations representative.

Note that athletes are not allowed to access the YOV during this period. Services and operational hours will be limited due to the reduced number of residents.

As following, it has been specified the operational hours of the services available during soft-opening and Games Time in YOV:

ZONE	SERVICE	SOFT OPENING HOURS	GAMES TIME HOURS
	Village Square - CEP activities	10:00 - 20:00	09:00 - 22:00
	Village Square - General Store	10:00 - 20:00	09:00 - 22:00
YOV SQUARE	Village Square - Coffee Store	10:00 - 20:00	09:00 - 22:00
	Village Square - Merchandising Store	10:00 - 20:00	09:00 - 22:00
	Dining Hall	05:00 - 23:00	09:00 - 22:00

ZONE	SERVICE	SOFT OPENING HOURS	GAMES TIME HOURS
	3 Resident Centres	07:00 - 22:00	07:00 - 22:00
	2 Laundries	08:00 - 20:00	07:00 - 22:00
	Fitness Centre	08:00 - 20:00	06:00 - 22:00
	Medical Clinic*	07:00 - 23:00	07:00 - 23:00
RESIDENTIAL ZONE	NOC Service Centre - Continental Helpdesk	08:00 - 20:00	08:00 - 22:00
	NOC Service Centre - FAs Helpdesk	08:00 - 20:00	08:00 - 22:00
	NOC Service Centre - Meeting Room	08:00 - 20:00	08:00 - 22:00
	Event Information Centre	08:00 - 20:00	08:00 - 22:00

Medical Clinic\* operates from 07:00 to 23:00, and 24 hrs for emergencies, during soft-opening and opening of YOV.

#### First 24 Hours of the Athletes and Team Officials at the YOV.

The official opening of the YOV is on 2 October 2018. Athletes and Team Officials must validate their accreditation at the Welcome Centre upon their arrival.

#### Welcome Centre

As of 2 October 2018, all athletes and Team Officials residing at the Youth Olympic Village shall arrive at the Welcome Centre, where baggage and equipment will be screened. Teams will have access to their accommodation once the delegation's I&I is complete. The Youth Olympic Village Welcome Centre will be open 24 hours a day.

NOCs will be responsible for managing their own bags upon arrival at the Welcome Centre. On-demand assistance will be provided for heavy luggage.



#### **NOC Services Centre**

#### NOC Services Centre

The NOC Services Centre is located at the heart of the YOV, in the Residential Zone. For further information refer to Chefs de Mission Dossier.

#### · Continental Help Desks

NOCs may meet with their NOC Relations representatives at the Continental Help Desks in order to coordinate issue resolution and provide general information.

#### **Meeting Rooms**

Six Meeting rooms with different layouts and capacities will be available for NOCs. The rooms may be booked at the Front Desk at the FA Help Desk, on a first-come-first-served basis.

	CAPACITY		
Room N°	as a Meeting Room	as an Auditorium	
1	16	32	
2	16	32	
3	8	18	
4	8	18	
5	16	32	
6	-	56	



#### ELECTRICAL OUTLETS

Power at the YOV is supplied at voltage of 220V and 10A outlets. The following is the standard installed at the residential apartments:



NOCs are required to bring their own adaptors, voltage transformers and/or extension cords to use with their electronic devices at the YOV.

#### NOC STORAGE

NOCs might be entitled to Storage Spaces based on their overall number of athlete's delegation size, according to the following chart:

CAPACITY	
NOCs Entitlement (No. Ao)	Size m2
1 to 4	n/a
5 to 30	n/a
31 to 50	4
51 to 70	6
Above 71	9

## 7.2 Accreditation

Accreditation period is from 5 March 2018 to 24 May 2018. For more information please refer to the DRP Guide in the YOGnet.

## 7.3 Ceremonies

#### Welcome Session

All athletes are invited to the Welcome Session that will be held on 5 October 2018 at the Village Square in the YOV, an informal event to welcome the YOV residents to Buenos Aires 2018 prior to the beginning of the Games.

#### **Opening Ceremony**

The Opening Ceremony will take place on 9 de Julio Avenue, at the Obelisco, on 6 October 2018. It will be the first of its kind to be held on the host city's main avenue in the open air, so as to involve both participants of Buenos Aires 2018 and local communities alike.

This urban setting implies that athletes and Team Officials will be standing throughout the Ceremony. No storage facilities will be provided and athletes and Team Officials will not be allowed to bring backpacks or large bags.

#### **Closing Ceremony and Farewell Party**

The Closing Ceremony and Farewell Party will be held on 18 October 2018. The Closing Ceremony will take place at the "Mary Terán de Weiss" Stadium, while the Farewell Party will be at the Youth Olympic Centre main stage.

Athletes, Volunteers, Team Officials, Guests and Media will be invited to the Closing Ceremony.

Once the Closing Ceremony is over, Guests and Media leave the venue and the Farewell Party begins, which is dedicated to Athletes and Volunteers.

No storage facilities will be provided and Athletes and Team Officials will not be allowed to bring backpacks or large bags.



#### Victory Ceremonies Guidelines

Victory ceremonies will be conducted in English, French and Spanish, and occur at all competition venues, as per the date and time indicated in the sport competition schedule.

NOCs are responsible for bringing appropriate uniforms for the medal-winning athletes.

Medal-winners are required to dress in their official team uniform with proper footwear during the victory ceremonies (slippers and sandals will not be allowed).

It must comply with the third-party trademark identification guidelines regarding clothing and accessories worn during the victory ceremonies.

Medal-winners must also remove any headgear such as sunglasses, hats and caps when receiving the medals, during their national anthem and raising of flags.

Please refer to the Ceremony Uniform Guidelines for more detailed information. This document will be published soon by the IOC.

#### Medals, Diplomas and Participation Certificates

Medals and diplomas will be awarded in each event in accordance with the IOC Olympic Charter (Rule 56: Victory, Medal and Diploma Ceremonies) and the IOC Protocol Guide (Article 5.4).

Victory diplomas will be given to 1st, 2nd and 3rd place medallists.

All athletes will be given participation certificates, which will be available as from 6 October 2018.

Victory diplomas, medal boxes and participation certificates must be collected by the CdM or a Proxy Card holder at the Front Desk at the FAs Helpdesk at the NOC Services Centre. Each delegation shall choose when and where to present the participation certificates to their athletes.

The Diplomas will be available for collection up to 48 hours after the Victory Ceremony, with exception for the events held on the 17 and 18 October. The deadline to collect them is on 18 October, before 6 pm.

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## 7.4 Doping Control

#### **IOC Anti-Doping Rules**

The IOC's Anti-Doping Rules for the Summer Youth Olympic Games Buenos Aires 2018 complies with the 2015 World Anti-Doping Code and the mandatory World Anti-Doping Agency's (WADA) International Standards. The IOC rules include reference to the 2018 WADA Prohibited List.

#### **Doping Control Programme**

The IOC Medical and Scientific Commission (MC) is responsible for supervising the Doping Control Programme in compliance with the IOC Anti-Doping Rules applicable for the Summer Youth Olympic Games Buenos Aires 2018.

BAYOGOC will be responsible for launching and carrying out the Doping Control Programme under the authority of the IOC Medical Commission and in compliance with World Anti-Doping Code, the WADA International Standards and the IOC Anti-Doping Rules applicable for the period of the Games. The WADA Prohibited List for 2018 is published on <u>WADA official website</u>.

BAYOGOC will be the exclusive service provider for all doping control tests in the Doping Control Stations (DCS) assigned for that effect, and will be responsible for establishing the necessary infrastructure and operational provisions to implement the Doping Control Programme, including the sample collection, storage and transport to the WADA accredited laboratory for the corresponding analysis.

The main purpose of the technical proceedings for the Doping Control Programme is to plan the tests effectively and maintain the integrity and identity of the samples collected. Doping control procedures will never interfere with any victory ceremony. At any moment, the chaperone and/or the Doping Control Officer must accompany the athlete to the victory ceremony if it was not possible to collect a sample before the start of the victory ceremony. Moreover, all testing results – may they be positive or negative – will be communicated to the IOC after the Games.

The objectives are to preserve the dignity of Olympic sport and to protect the athletes' fundamental right to participate in doping-free sport, thereby promoting health, fairness and equality in competition.

The doping controls will be separated into two parts: doping controls "out of" competition (before) and doping controls "in" competition (during), following the rules of in and out of competition testing. These will comply with the Doping Control Protocols determined by the IOC, WADA, the IFs and BAYOGOC. Urine and blood samples will be collected from the athletes during the period starting with the opening of the YOV on 2 October and ending with the Closing Ceremony on 18 October 2018, inclusive.

In order to facilitate the localization of the athletes for doping controls inside YOV, BAYOGOC will follow two procedures, validated by the IOC. The ADAMS Whereabouts system will be generally used for locating an athlete. In addition, NOCs will be required to send a rooming list of their athletes to a secure email address, created for the sole use of the Doping control team. Data provided is strictly confidential and will not be shared with any other parts, in order to respect athletes' privacy.

The Therapeutic Use Exemptions will be taken into account in accordance with the information obtained according to the International Standard Therapeutic Use Exemptions (ISTUE): <u>https://www.wada-ama.org</u>

During the games, in the Medical Clinic of the Youth Olympic Village there will be a letterbox to deposit the emergency TUEs.

The decision of the TUE Committee to grant or to deny an Emergency TUE will be recorded in ADAMS. If the TUE is denied or the application is incomplete the athlete's physician will be contacted by the TUE Committee.

Medical information must include comprehensive diagnosis and medical history, results of all relevant examinations and laboratory investigations.

## 7.5 Food & Beverage

Athletes and Team Officials shall, in principle, have all meals at the Dining Hall in the Youth Olympic Village.

Exceptionally, Athletes and Team Officials may be served lunch at the Work-force dining halls at the parks and stand-alone venues. The exceptions will be detailed at a later stage.

#### **Dining Hall**

It will operate from 2 to 20 October 2018, providing the following services:

Service	Hour of Operation
Breakfast	5:00 - 10:00
Lunch	11:00 - 15:30
Dinner	19:00 - 00:00



#### Nutritional Information and Allergy Warnings

All menus will be labelled to indicate contents, energy values and allergy warnings in English, French and Spanish.

Allergy warnings will also be displayed using pictograms that identify foods containing gluten, lactose, nuts, sugar, pork, lard and seafood. Low-fat foods will also be indicated.

#### Access Control

Only accredited individuals with the 'knife-and-fork' symbol on their accreditation, or individuals with a meal voucher, will be allowed access to the Dining Hall. Unaccompanied NOC visitors and individuals without meal vouchers will not be allowed to enter to the Dining Hall.

Before entering the Dining Hall, all bags must be placed in a secure wardrobe located at the entrance.

## 7.6 Media Services

#### Media at Competition Venues

At each park and competition venue, Media Operations will have the same working atmosphere and freedom for accredited media that reigns in the Youth Olympic Games. These will include:

• Mixed zone, as the main location for interviews.

• Media Stand, located at the best possible visual on the main competition arena. The tabled spots are exclusive to the positions of commentators requested by OBS. There are no seats reserved for the press in the secondary courts, but those who need or decide to attend any of them, may do so at the same areas intended for spectators.



• Photo Positions, located on the main competition courts, with electrical connections and priority access to Wi-Fi for accredited media. Photographers will be able to circulate freely in search of the best picture, as long as they do not disturb the public or other clients. Furthermore, the best possible location for photographers will be available during victory ceremonies.

Each Photo Position will be coordinated according to the requirements previously established by OBS. Access to photo positions will be allowed to accredited photographers wearing a photo bib. Photo bibs will be distributed by BAYOCOG Media Operations staff.

· Broadcast Facilities: it will be provided before, during and after the period of competitions for OBS.

Media facilities in competition venues, such as the Media Workroom or Media Workspace will be operating from one hour prior to the start of the first competition until two hours after the last competition ends, according to the daily competition schedule.

There will be no media operations at training venues. If there are any media requests in these facilities, they will be managed on site by the present BAYOGOC staff, pending approval of the delegation's Team Official.

#### **Mixed Zones**

At every competition venue, a mixed zone, divided in broadcast and press zones, will be located at the exit of the competition area, wherever possible. The mixed zone will have adequate space to allow media representatives to interview athletes in a relaxed atmosphere and without the rules being as strict as they are in the Olympic Games.

Accredited media are authorized to film their interviews. There will be no press conferences in the Media Workrooms or at venue level.

## 7.7 Medical Services

There are no vaccination requirements for entering Argentina, but NOCs are advised to consult their local physician prior travelling to Argentina to ensure that all routine vaccinations are up to date.

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#### **YOV Medical Services**

The following medical services will be provided at the Youth Olympic Village:

- Medical Clinic
- Welfare Office
- $\cdot$  Complimentary Medical Studies
- Dorm Medical Care
- $\cdot$  Night Urgent Care
- Pharmacy
- Medical Post (at the Village Square)
- $\cdot$  2 intensive care ambulances stationed at the Medical Clinic 24 hours

#### **Medical Clinic**

The Medical Clinic is located at the Residential Zone of the YOV and will be the main treatment provider for urgent and necessary services for athletes and Team Officials during the Games.

Medical services will be offered 24 hours since 30 September 2018 to 20 October 2018 in the following operational hours:

Clinic Operational hours	07:00 - 23:00
Emergency Services	23:00 - 07:00

Appointments with specialized physicians will be available upon request at the Clinic's reception. Some services may be provided exclusively at the official designated hospital due to its proximity (Dra. Cecilia Grierson Hospital, located 600 metres away from the YOV), in which case transport will be provided for the patient.

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#### **General Services**

The following services will be provided at the YOV Medical Clinic, through both scheduled and on-demand appointments:

- First-aid emergency services
- Certain medical specialities (TBC at later stage)
- Cryotherapy services (ice baths)

#### Services at designated hospitals

The official Buenos Aires 2018 designated hospital is Dra. Cecilia Grierson Hospital, which is located at about 600 metres from the YOV. Medical services will be provided through both scheduled and on-demand appointments.

BAYOGOC's Medical Department will coordinate ambulance transfers to the Dra. Cecilia Grierson Hospital for emergency cases.

For high-risk cases, the patient will be transferred from Dra. Cecilia Grierson Hospital to Donación Francisco Santojanni High Complexity Hospital (also a Buenos Aires 2018 designated hospital, located 8 km from the YOV), either by ambulance or helicopter.

#### Medical services for competition and training venues

Medical services will be provided in all official locations in the following centres:

- Youth Olympic Centre Medical rooms
- Green Park Medical rooms
- Tecnópolis Park Medical rooms
- Urban Park Medical rooms
- Stand Alone Venues Medical rooms

Medical services at each park will be provided as of the opening of the park on 2 October 2018, when training starts, and will end on 18 October 2018, after the last day of competition.

#### Medical transport

All Buenos Aires 2018 parks and competition venues will have ambulances stationed on-site during operational hours, every day that the parks and venues are open. Two ambulances will be stationed 24 hours a day at the Youth Olympic Village Medical Clinic, and one will be present at the IOC hotel. These ambulances will be advanced-life-support level ambulances, equipped to cover all eventualities. They will be staffed by one emergency-specialised doctor and one driver specialized on first aid and CPR.

In non-emergency situations, where ambulance transport may not be necessary, PVS cars will be available to transport patients to and from the appropriate medical clinic or designated hospital, as deemed clinically appropriate.

#### Parental/Legal Guardian Acknowledgment for Minors Form (PGF)

The parent or legal guardian of the minor must give a power of attorney for medical interventions to the Chef de Mission by signing the Parental/Legal Guardian Acknowledgement for Minors Form (Refer to DRP Package in the YOGnet).

## 7.8 Sport Information

#### Sport Information Desk (SID)

There will be one (1) SID in Paseo de la Costa Vicente López, shared with Cycling - Mixed BMX Racing Team Event.

It will provide and distribute, printed on demand, sport-related information such as Competition & Results, Start Lists, Training Schedule and general information related to the Roller Speed Skating competition.

Access to the Sport Information Desk is limited to Chefs de Mission, Team Officials and Athletes.

In case of losing something, NOC and IF representatives should be directed to the Sport Information Desk to report the item/s.

The SID will be open at least one-hour prior to the first training or competition of the day and remain in operation until one hour after the conclusion of the final training or competition.



#### **Event Information Centre (EIC)**

The Event Information Centre (EIC) will be located in the Residential Zone of the Youth Olympic Village.

The EIC is organised into four spaces:

- Green Park Desk
- Youth Olympic Park Desk
- Tecnópolis Park Desk
- · Urban Park & Stand Alone Venues Desk

Upon arrival in the Village, Team Officials are strongly encouraged to visit the EIC to introduce themselves and receive any important information for their respective sports.

Access to the EIC is limited to Chefs de Mission, Team Officials, and Young Change-Makers.

Only Chefs de Mission and Team Officials will be able to book and/or request-changes to training sessions .

Accredited clients who do not have access to the EIC will be redirected accordingly.

Final hours operation:

DATES	OPERATIONAL HOURS
SOFT OPENING (30 September to 1 October)	8:00 to 20:00
GAMES TIME (2 October to 18 October)	8:00 to 22:00
EIC CLOSING (19 October)	8:00 to 12:00
The EIC will provide information such as:

- $\cdot$  General sport information about the sports/disciplines at the respective venues
- Competition and training schedules
- Official start lists
- Results Service
- Assistance with the communication of key information from the IFs and Buenos Aires 2018 to NOCs
- $\cdot$  Schedule updates
- $\cdot$  Sport publications
- General transport and weather information
- · IOC Guideline's Regarding Authorised Identifications Buenos Aires 2018 (Rule 50)
- Athletes' Education Programme
- Cultural & Recreational Programme
- · Learn & Share schedule (Parks)

The EIC will also be in charge of booking and monitoring training sessions during Games-Time.

The detailed training schedule will be provided to NOCs at Event Information Centre after their arrival at YOV.

# 7.9 Sustainability

BAYOGOC's goal is that all actions carried out within the framework of this event are in line with existing local and global standards, such as the 17 Sustainable Development Goals stated by the UN, on recommendations included in the 2020 Olympic Agenda, and on the IOC Sustainability Strategy.

Buenos AireS 2018 will be key to getting closer to the goal of living and progressing globally in a sustainable manner, regarding biological and cultural diversity.

BAYOGOC has defined the following 3 strategies to achieve this goal:



DEVELOPMENT OF SUSTAINABLE POLICIES

ACCURATELY POSITION SUSTAINABILITY IN SOCIETY





PROMOTION OF A SUSTAINABLE CULTURE

## SUSTAINABILITY FOCUS AREAS

To meet the previously mentioned goals, BAYOGOC's initiatives are:



# 7.10 Transport

Transport services for Buenos Aires 2018 are set to operate between 30 September 2018 and 22 October 2018 and will help to ensure that all accredited clients are able to travel safely and efficiently between the YOV, venues and official locations.

The transport system will be free of charge for all accredited clients, by presenting the Youth Olympic Accreditation Card (YOAC). The YOG transport system will include a Common Shuttle Service (CSS), a Pre-planned transport services (PPS) and Public Transport (PT).

Athletes and team officials going to/from the YOV to the YOC will be able to walk due to the proximity of these venues.

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## **Common Shuttle Service (CSS)**

The Common Shuttle Service will be the main transport service and will operate with defined routes, stops and frequencies, linking the YOV to all official locations, and cease operation after competition, training and other events end.

The CSS will be accessible only to accredited clients (with the exception of workforce), subject to the presentation of their accreditation at each transport hub. The seating capacity of the buses and coaches varies between 25 - 45 seats.

#### This service consists of six routes:

The first four will depart from the YOV Transport Mall, connecting directly with each of the four parks. These routes will have a frequency of 15 minutes and will have no additional stops between the origin and the destination.

ROUTE NUMBER	ORIGIN	DESTINATION
CSS 1	YOV	Youth Olympic Centre
CSS 2	YOV	Urban Park
CSS 3	YOV	Green Park
CSS 4	YOV	Tecnópolis Park

The last two routes will work in closed circuits, stopping at each of the following mentioned locations:

ROUTE NUMBER	STOPS				
CSS 5A	Urban Park	Official hotel zone – via Alem	Tecnópolis Park	Green Park	
CSS 5B	Urban Park	Official hotel zone – via 9 de Julio	Tecnópolis Park	Green Park	
CSS 6A	YOV	Official hotel zone – via Alem	International Broadcast Centre	Tecnópolis Park	
CSS 6B	YOV	Official hotel zone – via 9 de Julio	International Broadcast Centre	Tecnópolis Park	



On competition days, the first transfer service will be scheduled to arrive at the venues up to two hours before the first competition starts.

The YOGnet's Library contains maps with an overview of routes, frequencies and travel times. Further information on the CSS, such as exact routes, travel times and frequencies, will be provided in the Chefs de Mission Manual.

## **Pre-Planned Transport Service (PPS)**

The pre-planned transport service is designed to supplement the CSS in transporting clients to certain venues not covered by the CSS, and will operate based on pre-determined schedules between designated points at designated times.

The PPS will connect the YOV and the official hotel zone to all Stand Alone Venues and will be accessible to all NOC accredited clients, subject to the presentation of their accreditation at each transport hub.

On competition days, the first transfer service will be scheduled to arrive at the venues up to two hours before the first competition starts, and seats will be guaranteed for Athletes and Team Officials scheduled to compete on that day and time.

NOC Presidents, Secretaries General and NOC Representatives, NOC Associates and Additional Team Officials are encouraged to use the PPS to get to Stand Alone Venues from the official hotel zone. More information on the scheduled hours of PPS will be communicated at a later stage. Pre-planned services will also be used for the Opening Ceremony, as well as for arrival and departure operations, servicing between the ports of entry/ exit and the YOV and official hotel zone.

## **Public Transport**

All accredited clients will be entitled to use Buenos Aires' public transport system within the city and its surrounding neighbourhoods, free of charge by presenting the YOAC, from 30 September to 22 October 2018.

The public transport system includes city buses, subway and trains, which can be accessed at any time by accredited clients by presenting their YOAC.

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Public transport in the city works from 5:00 - 23:00, except for buses, which run 24 hours a day, with a lower frequency during the night. Further details on public transport, such as lines and frequencies, will be provided at a later stage.

## **Non-Official Vehicle Policies**

NOCs are free to rent their own cars and arrange their own transportation, under their responsibility and cost. BAYOGOC will not provide any parking spaces nor Vehicle Access and Parking Permits (VAPPs) for these vehicles.

Taxi

Each Park and Stand Alone Venue will have a taxi stop, where clients will be able to request the city's taxi services at their own expense. Taxis should be available at all time during the parks opening hours. However, if no taxi is available at the taxi stop, they can be requested at the transport hub of each Park.

Further details on the taxi stops will be provided at a later stage.

## **Drop-off and Pick-up Point**

Drop-off and Pick-up of accredited clients will take place at loading zones where the transport hubs are. They will be located at each park and venue outside of the security perimeter.

# 7.11 Youth Olympic Pass

Buenos Aires 2018 will have a free-ticket policy, where all sport competitions will be free of charge to the public, NOC Participants' Friends and Families, (NPFF) and accredited clients.

Athletes, Team Officials and Young Change Makers (YCM) will be able to access the Accredited Stand of each venue, upon presentation of their YOAC.

Same Sport Spectating Athletes (SSSA) will be able to access the Accredited Stand of their own sport and venue, uniquely, upon presentation of their YOAC.



No specific arrangements will be made for Different Sports Spectating Athletes (DSSA). DSSAs will only have access to the spectators stands, along with the general public.

In all cases, access to the stands will be granted upon presentation of the YOAC and following the principle of first-come-first-served. That is why Team Officials, YCMs, SSSAs or DSSAs will not be guaranteed seating space.

## 7.12 Buenos Aires: more useful information

#### HOUR ACTIVITIES

The time zone in Argentina is UTC/GMT-3 and there are no time changes during the year. Activity in Buenos Aires starts early in the morning and continues until very late at night.

#### SHOPS

Most shops open 9am - 8pm Monday to Friday and at least 9am - 1pm on Saturdays, but many stores on the main avenues and in the main commercial areas also open all Saturday afternoon. Shopping malls usually open until 10pm, even on Sundays and public holidays.

#### BANKS

Banks open 10am - 3pm, Monday - Friday. Some branches in the central downtown area may open until 4pm. Cash withdrawals can be made from ATMs/cash machines 24 hours a day.

#### SMOKING AND ALCOHOL CONSUMPTION

Smoking in Buenos Aires is prohibited in closed public spaces and on public transport, as well as in restaurants, bars, cafes, shopping centres, cinemas, etc.

The consumption of alcohol is legal only for people aged over 18. Drinking is prohibited in sports stadiums and venues. Supermarkets are permitted to sell alcohol until 10pm; restaurants, bars and nightclubs until 5am.

The possession, manufacture, sale and use of drugs (including marijuana) is prohibited by law in Argentina.



## MONEY

Argentina's national currency is the Argentine Peso. Note that it has the same symbol (\$) as the dollar (don't get confused) - prices expressed using the \$ symbol are in Argentine Pesos unless stated otherwise. US dollars are usually referred to by using the symbol: U\$S.

It is easy to exchange money in Buenos Aires at casas de cambio (bureaux de change/currency exchanges) and at most banks - note that you'll need to provide identification.

## To take in consideration:

• Illegal money changers operating in the street, particularly in areas such as Calle Florida, may claim to offer a slightly better rate for dollars and euros than banks and casas de cambio, but for your safety it is advised to change money at regulated institutions. For the same reason, we do not advise changing large amounts of money at one time.

· Local currency can also be withdrawn 24 hours a day from ATMs, and larger shops and restaurants usually accept payment by credit or debit card.

## Other recommendations:

• Tax-free shopping: foreign tourists are eligible to reclaim tax (VAT) on purchases of domestically-manufactured goods with a value over ARS \$70 when made at participating outlets.

• Paying in US dollars: some restaurants, hotels and shops may accept cash payments in US dollars with a favourable exchange rate. It is always worth asking.

• Keep some small change handy: many shops often run low on small change - both coins and small denomination bank notes. They will be glad if you can pay with the exact change.

What can you do with your left-over pesos?

If you have a large number of pesos left at the end of your visit, you can change them to US dollars at an official casa de cambio, in a bank or even at the airport (it may also be possible to exchange them for euros, or Brazilian Reales, but other currencies are not regularly stocked). You may be asked to provide receipt from your original sale of dollars in order to buy back dollars. If you have less than ARS \$1,000 left, it's probably best to use it for transport to the airport or for buying souvenirs.

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## USEFUL DOWNLOWDABLE APPS

There are several free apps that you can download for your Android or Apple smartphone or tablet to help you get the most out of your stay.

## **BA TURISMO**

BA Turismo is an app that offers recommendations on everything: from sightseeing to eating out and entertainment. Search listings by type or location, find attractions near to where you are, and use the augmented reality function to find information about your current location. You can use the map offline once you've downloaded it, so it functions as a handy digital guide to the city wherever you are. The app offers three languages: English, Spanish and Portuguese.

## **BA ACCESIBLE**

BA Accesible is a collaborative app thorough which users can search for and upload information on accessible locations in the city. This novel tool allows users to load new places and provide information on whether they have braille, ramps, or audioguides, thereby helping other users.

#### **BA WIFI**

There are free WiFi hotspots all over the city, in parks, on the underground system, and more; the app will tell where.

## **BA COMO LLEGO**

The easiest way to find out how to get from A to B in the city, whether on public transport, by car or on foot. Insert the address of where you want to go, and the app will tell you how to get there.

## **BA EcoBici**

This mobile application is for all bicycle users in the city. It maps out bicycle lanes, and shows the locations and availability of city bikes for hire on the city's free Eco-bici system.

## **BA SUBTE**

Check the state of the underground metro system in real time, including alerts on delays and service interruptions.



## **EMERGENCY PHONE NUMBERS**

For the tourist police, please call 0800-999-5000 / 0800-999-2838. Below is a list of free numbers to call in case of an emergency from any fixed landline, public telephone or mobile cellular phone. The lines are open 24hrs.

Police & general emergencies (dial *31416 from a mobile phone)	911
Fire Brigade	100
Civil Defence	103
Environmental Emergencies	105
Emergencies at Sea	106
Ambulance and Medical Emergencies (SAME)	107

For general information on all City Government services, call 147 (Mon-Fri 07:30 - 20:30; Sat, Sun & public holidays 08:30 - 14:30).





**Refer to YOGnet's Library** 





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